**Su Ping Chong**

PASSION. CREATIVITY. LEADERSHIP.

[](mailto:suping.chong@mail.utoronto.ca)



**suping.chong@mail.utoronto.ca**

**416-832-5026**

[**https://ca.linkedin.com/in/supingchong**](https://ca.linkedin.com/in/supingchong)

[**supingchong.azurewebsites.net/**](http://mitchellvessair.azurewebsites.net/)

**Toronto, Canada**

**[](https://ca.linkedin.com/in/supingchong)**

Pursuing a career within the corporate retail industry to create a beneficial impact on society and working tirelessly to bring ideas into reality.

[](https://supingchong.azurewebsites.net/)

**[](https://www.google.ca/maps/place/Toronto,+ON/@43.7184038,-79.5181404,11z/data=!3m1!4b1!4m5!3m4!1s0x89d4cb90d7c63ba5:0x323555502ab4c477!8m2!3d43.653226!4d-79.3831843)**

# Skills and Competencies

**Social Media**

**Office Suite**

**Team Building  
Creativity**

**Time Management**

**Critical Thinking**

**Budgeting**

**Leadership**

**Culinary Trends**

**Sales and Marketing**

**Merchandising**

**English**

**Bahasa Malaysia**

**Hakka**

**Cantonese**

**Mandarin**

**Photography**

**Mac OSX**

**Photoshop**

**Research**

**Work Experience**

02/2016 – Present

**Sales Associate**

Canadian Tire  
Accomplishments

Identify consumers needs and find the best solution.

Received recognition for outstanding customer service from management on numerous occasions.

Department awarded as being the most efficient and maximizing revenue for Canadian Tire through consistently driving sales.

12/2015 – 09/2016

**Director of Media Relations**

Synergy: The Journal of Contemporary Asian Studies

Accomplishments

Primary contact for all media relations and advocacy.   
Liaised with media outlets to promote scholarly symposiums with world renowned experts in their related fields, raising awareness on critical global issues.

01/2011 – 07/2011

**Sales Associate**

DiGi Telecommunications

Duties

Worked with consumers to find the most adequate cell phone packages catered to their needs.

Trained associates in wireless sales and Operations.

In charge of counting daily sales totals, generating reports at end of day.

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02/2009 – 10/2010

**Brand Representative**

La Senza  
Accomplishments

Achieved the highest amount of sold VIP cards for consecutive months.

Increased revenue through listening effectively to customers’ needs and concerns and responding appropriately.

Was recognized multiple times for excellent customer service relations by customers and supervisors.

**Achievements and Certificates**

Microsoft Technology (2016)

Associate 98-375

Application Development Fundamentals

License Number: 13409006

Npower Developer (2016)

Training Program

15 week team oriented intensive in class training in web and mobile application development. Learn HTML5, CSS3, JavaScript, Java, XML and GitHub.

goIT Certified Instructor (2016)

Certified to mentor and inspire young students to be future STEM leaders through goIT student awareness program.

Mary Mounfield Award (2014)

Awarded annually to a Victoria College student with overall A standing who is registered in the Vic One Program.

Smart Serve (2008)

**Education**

09/2012 – 05/2014

**Bachelor of Arts (Hons.)**

University of Toronto

Double Major in Anthropology and Women and Gender Studies

**Volunteer Experience**

08/2010 – 11/2010

**Fundraiser**

Hear Us Out

Promoted event to public, set up booth, helped acquaint public with social activists speaking on world epidemics.

11/2014 – 05/2015

**Assistant Costume Designer**

A Night on Broadway

Visited various stores and purchased prop items in adherence to strict budgetary allocations maximizing dollars spent.

Helped head designer to assure performers were properly dressed, fitted and changed between scenes during theatrical performance.

**Interests**

Video Games| Astronomy| Computer

Hardware| Virtual Reality| Augmented

Reality| Esports| Nanotechnology|

Soccer| Environmental Consciousness|

Cooking| Film| History| Travel